



State of Colorado
Secure Email Portal

jmalonr

Received: Aug 16, 2016 11:02 AM
Expires: Aug 30, 2016 11:02 AM
From: coloconsumercomplaints@s
To: jmalonr
Cc:
Subject: Encrypt Rental Services USA

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State of Colorado
Department Of Law
Office of the Attorney General

RE: Rental Services USA

Dear Jeff !

Thank you for contacting our office with your concerns as we are in receipt of your consumer complaint. Due to the nature of your complaint, you may want to report your information to the Internet Crime Complaint Center at www.ic3.gov. The IC3 Center is a multi-agency consisting of the FBI, Dept. of Justice, and the National White Collar Crime Center to assist in the prevention and enforcement of cyber crimes nationwide.

Additionally, our office will keep the information obtained from your complaint as part of our ongoing efforts to identify those businesses that may engage in patterns of deceptive practices in Colorado. If the number of complaints rises to a level that indicates a widespread pattern of deceptive practices as defined by the Colorado Consumer Protection Act, our office will further review the complaints against the company at that time for possible legal intervention.

We appreciate the time and effort you took in bringing your concerns to our attention. Information from the public is vital to us in helping us to properly document trends, pursue investigations, and ultimately to file lawsuits on behalf of the public.

Sincerely,

FOR THE ATTORNEY GENERAL

Consumer Specialist
Consumer Protection Section
(800)-222-4444 or (720)-508-6006
www.coloradoattorneygeneral.gov/cp

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